

# CARING FOR ALL TYPES OF CARPETS.



Vacuum your Carpets regularly, preferably with a Wet & Dry vacuum as it will help with the maintenance of wet stains. Do not use a beater vacuum.



Always treat the affected area immediately. The longer the spill sits there, the harder it'll be to remove the stain.



For a food spill, gently remove as much solid material as you can with a spoon or a dull knife. Spray a solution of FloorGuard Carpet Cleaner onto a clean white cloth. Gently agitate towards the centre of the spill - a foamy appearance takes place. NEVER rub vigorously as this can cause the spill to spread. Then apply fresh water to dilute the soapy residue and soak up with a towel or preferably use a wet and dry vacuum cleaner. Repeat several times until all residue is removed. **Suitable for all types of carpets.**



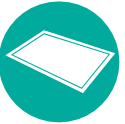
For oil-based stains, use paper towels to absorb as much of the stain as possible. Then apply baby powder to absorb any residue and vacuum after about 10 minutes. If the stain is still visible try using the FloorGuard Carpet Cleaner option as mentioned above. Be aware when cleaning Ceramic tiles, Laminates or LVT products that butt up against a carpet, that they contain no oily substances as these can be walked onto the carpet causing it to mat and soil. Always rinse off any residue on the tiles to prevent this.



If stains remain after cleaning, moisten tufts in the stained area with 3% hydrogen peroxide and allow to stand for one hour. Blot and repeat until completely clean. **Not suitable for Wool Carpets.** If still no change contact a Professional Cleaner.



Never overwet your carpets. Should it remain damp, place a fan over it to speed up the drying process.



Entry mats will help collect the dirt, sand, grit and other substances such as oil, asphalt or driveway sealer that might otherwise be tracked onto your floor. Placing mats in high-traffic areas - in front of vanities, kitchen sinks and stoves - is an effective way to reduce wear. If possible install a walk-off mat at your entrance.



Keep your pets' nails trimmed to prevent them from damaging the pile. Should any threads sprout, trim them off with scissors. Never pull them.



Never push, pull, or drag furniture across your Carpets. Always lift and carry.



Always put pads under heavy furniture to help protect your Carpet.



Ideally your Carpet should be professionally cleaned once a year, maximum 18 months, to maintain the appearance. Never use excessive chemicals. If your carpets are not too soiled you may use fresh cold water.

**STAIN AID.**

For advice regarding stains on your flooring, view our comprehensive guide on our website: [topcarpetsandfloors.co.za/flooring-maintenance/](http://topcarpetsandfloors.co.za/flooring-maintenance/)