

MATERIAL WARRANTY

SECTION 1: WHAT THIS WARRANTY COVERS

As the material supplier of the “Quartz Carpet” flooring system, Seamless Flooring Systems (SFS) warrants the material aspects of the flooring system for a 2 (two) year period from date of project completion.

- SFS are only responsible for the product material warranty.
- The workmanship warranty is supplied by the contractor.
- All Quartz Carpet applicators are trained and licensed to install the Quartz Carpet flooring in accordance with the manufacturers detailed method statement and product data sheets.
- The Quartz Carpet flooring system will provide a durable, hard wearing and abrasion resistant surface suitable for foot traffic.

SECTION 2: CONDITIONS

This Warranty is subject to:

- The Quality Control documents received by our company that records: a) site conditions including temperatures/humidity/ambient weather description b) batch numbers of all products used, and these must be submitted within 7 days of job completion by the applicator.
- Correct floor preparation and suitability of the substrate.
- The Quartz Carpet flooring receiving 48 hours of sufficient cure to receive foot traffic.
- Floors should be fully operational after 7 days
- Strict adherence to the “Quartz Carpet” cleaning & maintenance instructions.

SECTION 3: EXCLUSIONS

The Warranty does not cover failure due to:

- Foundation settlement, structural and/or shrinkage cracking in the substrate as this is out of the control of the material supplier and the Quartz Carpet installer.
- Faulty construction or movement of expansion joints and edging strips.
- Fire, flood, earthquakes, tremors or any other Act of God.
- Mechanical impact damage
- Prolonged contact with water (i.e. excessive ponding of water)
- Severe temperature cycling (coefficient of expansion between two different substrates)
- Continuous temperatures above 60°C.
- Chemical damage resulting from sanitizing agents outside the manufacturer’s recommendations.

Quartz Carpet is a brand of

**SEAMLESS
FLOORING
SYSTEMS**

Seamless Flooring Systems
13 Blomvlei Road
Nerissa Estate, 7780
Cape Town

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MATERIAL WARRANTY

- Colour change, staining or bleaching resulting from the use of strong chemicals.
- De-lamination or blistering caused by rising damp or moisture in the screed.
- De-bonding due to cohesive failure of the substrate and material.
- Physical damage caused by extraordinary traffic and change in environmental conditions.

SECTION 4: TERMS AND CONDITIONS

Seamless Flooring Systems will not be held liable for:

- Any damages which may arise from any cause resulting from faulty product, except to supply material free of charge to repair a defect at the full discretion of SFS. The material will be for the repair area only and not for the full floor replacement.
- The value of the replacement material will be based on prices at the time of contract completion and will not exceed the original contract prices.
- The material replacement value is calculated on a reducing basis as follows:
$$\text{Original Cost of Material} \times \frac{\text{Unexpired Warranty Period (months)}}{\text{Warranty Period (months)}}$$
- Any claim under this warranty must be made in writing to SFS within seven days of the discovery of the defect.

This warranty may not be transferred to any third party or modified in any way.

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