

CARING FOR YOUR ENGINEERED WOOD.



With its smooth surface structure, Engineered Wood cannot absorb dirt or dust, but remove dust, sand, and grit particles by sweeping or vacuuming your floor regularly with the hard floor attachment. Don't use a vacuum with a beater as it may scratch your floor or dull the floor finish.



Periodically clean the floor with cleaning products made specifically for Wood floor care. It should be sprayed onto the floor lightly and then wiped away with a soft cloth, terry cloth mop or microfiber mop. Do not wash or wet mop the floor with soap, water, oil-soap detergent or any other liquid cleaning product. This could cause swelling, warping, delamination, and joint-line separation, and thereby void the warranty.



Use a damp cloth to blot up spills as soon as they happen.



Carefully remove persistent stains with a suitable cleaning product (e.g. acetone or white spirit). Never use scouring products. Applying cleaner directly to the surface of the Engineered Wood can cause staining - Instead lightly spray it on a cleaning cloth or damp mop.



Use ice to harden tough substances like wax or chewing gum, and then gently scrape with a plastic scraper or a credit card being careful not to scratch the surface. Wipe the area clean with a soft, slightly damp cloth.



Keep your pets nails trimmed to prevent them from scratching your floor.



Never try to slide heavy objects across the floor or place the objects where they might prevent the flooring from expansion & contraction.



Before placing any chairs or furniture on your new Engineered Wood floors always check the condition of the feet, and affix felt pads so as to prevent any potential cuts or scratches. Use a protective mat for furniture or chairs with castors.



Avoid excessive exposure to water.



Entry mats will help collect the dirt, sand, grit and other substances such as oil, asphalt or driveway sealer that might otherwise be tracked onto your floor. Placing mats in high-traffic areas - in front of vanities, kitchen sinks, and stoves - is an effective way to reduce wear.



Never apply layers of wax or varnish to Engineered Wood.



Use protective window coverings to block fade-causing UV rays and excessive heat from direct sunlight, and rearrange rugs and furniture periodically to help your floor age evenly.



Ideally your Engineered Wood flooring should be professionally cleaned once a year, maximum 18 months to maintain its appearance.

STAIN AID.

For advice regarding stains on your flooring, view our comprehensive guide on our website: topcarpetsandfloors.co.za/flooring-maintenance/